

HZJZ (Croatian Institute of Public Health – CIPH)

Zagreb, 9th May 2020

Recommendations and instructions of the Croatian Institute of Public Health for Croatian and foreign citizens crossing the state border to enter the Republic of Croatia

The Decision on the temporary ban on crossing the state border at the border crossings of the Republic of Croatia (Official Gazette Nos. 32/20 and 48/20) and the Decision on amendments to the same Decision of 09th May 2020 enable:

1. Croatian citizens to enter the Republic of Croatia as well as to travel abroad.
2. Return to the countries of origin to nationals of Member States of the European Union and/or Schengen Member States and Schengen associated countries, inclusive of their family members, as well as to third-country nationals who are long-term residents pursuant to the Council Directive 2003/109/EC of 25 November 2003 on the status of third-country nationals with long-term residence and persons entitled to reside either under some other EU directive or national law or those holding long-term national visas, as well as entry into the Republic of Croatia under special conditions.
3. The same decision prescribes exceptions from the application of the above provisions, which apply to:
 - health professionals, health researchers and associates, health care professionals for the elderly, and persons requiring emergency medical treatment
 - cross-border workers
 - carriers of goods and other transport workers, to the extent required
 - diplomats, police officers on duty, civil protection services and teams, personnel of international organizations and international military personnel performing their functions
 - passengers in transit,and to:
 - individuals travelling for business purposes or some other economic interest
 - persons travelling for urgent personal reasons, such as owners of real property in the Republic of Croatia, or for some other urgent personal reason.

Entry into the Republic of Croatia for Croatian citizens. For Croatian citizens referred to in Article II of the Decision, the 14-day self-isolation measure is no longer applicable, but instead, upon entering the Republic of Croatia they shall be provided with a leaflet by the border police whereby they are obliged to follow the general and special recommendations and instructions of the Croatian Institute of Public Health recommending them to limit their contacts with other persons in their surroundings and to perform only the most necessary and urgent tasks outside their home within 14 days from the day of entering the Republic of Croatia.

This also applies to foreign citizens allowed to enter the Republic of Croatia under special conditions.

Entry into the Republic of Croatia for foreign citizens. Foreign nationals intending to cross the state border must meet any of the following conditions:

1. to possess valid documentation proving their ownership over a real property located in the Republic of Croatia or a vessel (leasing included), or the appropriate documentation for attendance to funeral in the Republic of Croatia. Provided these conditions have been duly satisfied, these foreign citizens shall be allowed to cross the state border, their names put on record together with their intended place of residence / address or place where their property /vessel is located, contact phone number and the intended period of stay – time to leave the Republic of Croatia.
2. to possess documentation proving they have been invited by an economic operator to the Republic of Croatia, the interest of the economic operator for their arrival in the Republic of Croatia, or the invitation to business meeting. These passengers shall be recorded their intended place of residence / address, contact phone number and the intended period of stay – time to leave the Republic of Croatia.
3. Any other foreign citizens having a business reason that cannot be anticipated at this moment, and holding no proper documentation, are to be necessarily instructed to announce their intention to cross the state border (entry into the Republic of Croatia) to uzg.covid@mup.hr and their request shall be answered as soon as possible.

Epidemiological measures. All the above specified Croatian and foreign citizens should be informed on epidemiological measures they are obliged to adhere to, which are as follows:

Persons belonging to these categories are obliged to limit their contacts with other people to the necessary minimum and adhere to instructions on reducing the risk of disease transmission (avoid physical contact such as shaking hands, face-to-face contacts to keep the distance of at least 1.5 meters; often hand washing or disinfecting; avoid face touching with hands, all these with the recommendation to wear a face mask or medical mask in closed spaces, outside their home or their temporary accommodation space).

During 14 days from the day of entry into the Republic of Croatia, these persons are to measure their temperature in the morning hours and if their body temperature in the morning exceeds 37.2 ° C, if the person feels sick or has any signs of illness they should notify their primary care doctor accordingly, if any, or a territorially competent epidemiologist. Foreign nationals may be assisted in contacting the epidemiological service by their landlord or his representative or host, ie the organizer of their visiting.

Development of symptoms of the disease during the stay in the Republic of Croatia.

Persons who cross the state border and subsequent to their entry in the Republic of Croatia develop symptoms of the disease must remain in their accommodation and notify by telephone their host, ie the organizer of their arrival, who shall notify the standby epidemiologist or the competent general practitioner accordingly. Outside working hours of the competent primary care doctor, the host of the foreign (official) person who has developed more pronounced symptoms of the disease shall then call the emergency medical service or the nearest COVID clinic.

Entry into the Republic of Croatia for persons with signs of illness. If a person shows signs of illness when entering the Republic of Croatia, the border police shall inform the border sanitary inspector and / or the sanitary inspector of the Regional or Central Office of the State Inspectorate. The affected person is recommended not to enter the Republic of Croatia, yet, in case of urgent reasons for their border crossing they are referred by the shortest route to the competent health institution for testing and medical attendance and/or testing and isolation.

No-travel recommendation. Persons with higher temperature and/or symptoms of an acute respiratory infection should postpone their arrival in the Republic of Croatia. Before travelling, foreign nationals are advised to measure their morning temperature. If their body temperature taken in the morning exceeds 37.2 ° C, if they feel sick or have any signs of disease (inclusive symptoms and signs of any disease, not only respiratory disease signs), they are recommended not to travel.

Recommendations and instructions of Croatian Institute of Public Health. These recommendations and instructions are to be necessarily adhered to by both Croatian and foreign citizens entering the Republic of Croatia for 14 days from the day of crossing the state border in the following way:

- During the initial 14 days after entering the Republic of Croatia, leaving the accommodation is to be limited to the most necessary reasons only: work performance where the Republic of Croatia has been entered for business purposes, performance of necessary activities with continuously intensified implementation of hygiene measures.
- During the necessary stay outside the accommodation, persons are recommended to use a mask or a nose and mouth cover, to maintain physical distance from other persons (minimum 1.5 meters) and respect their hand hygiene.
- Wash hands as often as possible with warm water and soap and/or use a hand disinfectant that should be rubbed well into their palms. Avoid touching face, mouth, nose and eyes.
- Avoid using public transport. Where using a means of transport, it is preferable for the person to be alone or exclusively with persons sharing the same accommodation.
- Groupings and public gatherings should be consistently avoided.
- During business meetings, as few people as possible should be met, physical distance of 1.5 meters and the availability of disinfectants to be ensured, unnecessary meetings to be avoided.
- During their stay in the accommodation, such persons should either prepare food by themselves or use food and beverage delivery services.
- Payments are to be performed by card payment or online services.
- Body temperature should be necessarily taken every morning and if it is higher than 37.2, it should be necessarily taken again after 10 minutes and if the temperature exceeds 37.2 again, the person should necessarily stay home and contact the chosen primary care doctor, if any (Croatian citizens), or a territorially competent epidemiologist.
- In case of symptoms of acute respiratory infection (cough, sore throat, fever, shortness of breath / breathing difficulty, loss of sense of smell and taste), it is necessary for the person to stay home / in accommodation and contact the chosen primary care doctor, if any, (Croatian citizens) or a territorially competent epidemiologist.
- In case of sudden onset of severe, life-threatening symptoms, the person shall report to the emergency medical service.

In case of onset of respiratory disease symptoms. If you develop symptoms of respiratory disease (fever, cough, shortness of breath, breathing difficulty, sore throat, fatigue), call your chosen primary care doctor, who will assess the possible need for testing for COVID-19 based on your medical condition. If you need medical attention for reasons other than respiratory illness, call your chosen primary care doctor or have one of your family members contact him or her for a consultation and appointment for a home visit. Do not visit a healthcare facility on

your own without prior appointment by phone. More information about coronavirus disease and measures to reduce the risk of spreading the disease are available on the HZJZ website <https://www.hzjz.hr/sluzba-epidemiologija-zarazne-bolesti/koronavirus-najnovije-preporuke/> and from your chosen primary care doctor and territorially competent epidemiologist.

Croatian and foreign citizens can request additional information and clarifications at info number 112 or 113.

List of telephone numbers of stand-by epidemiologists	
Emergency Medical Service	112
Emergency Medical Service - City of Zagreb	194
ZZJZ "Dr. Andrija Štampar", Zagreb	091 46 96 444
ZZJZ Krapinsko-zagorska County	099 245 55 45
	091 730 79 13
	091 510 31 65
ZZJZ Sisačko-moslavačka County	098 29 35 78
	098 293576
	098 29 35 72
	098 981 32 73
ZZJZ Karlovačka County	098 247 630
ZZJZ Varaždinska County	099 211 98 02
ZZJZ Koprivničko-križevačka County	098 59 22 15
ZZJZ Bjelovarsko-bilogorska County	098 49 20 24
ZZJZ Primorsko-goranska County	091 125 72 10
ZZJZ Ličko-senjska County	091 504 49 17
ZZJZ Virovitičko-podravska County	098 46 59 45
	098 46 59 44
ZZJZ Požeško-slavonska County	098 98 29 204
ZZJZ Brodsko-posavska County	091 51 70 426
ZZJZ Zadarska County	098 33 27 65
ZZJZ Osječko-baranjska County	031 225 717
ZZJZ Šibensko-kninska County	091 43 41 201
ZZJZ Vukovarsko-srijemska County	091 37 04 290
ZZJZ Splitsko-dalmatinska County	091 15 12 003
ZZJZ Istarska County	099 529 44 55
ZZJZ Dubrovačko-neretvanska County	098 24 34 54
ZZJZ Međimurska County	098 55 88 11
ZZJZ Zagrebačka County	099 736 87 84
Croatian Institute of Public Health	098 22 77 53
Preventive medical care unit - authorized only for members of MORH and OS RH	099 26 54 679
	099 35 98 813
	099 35 98 812

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